

Environmental Statement

A guide for customers, partners and employees
on Logicalis' sustainability commitments

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Welcome



During my tenure as Chief Executive Officer, I've spent a lot of time considering the impact we have as an organisation. There is no doubt in my mind that organisations, like Logicalis, must play a significant role in addressing climate change and making the world a better place.

We are openly committed to becoming carbon neutral on scope 1 and 2 emissions by 2025, and already working hard to make radical, proactive changes to achieve our goal. Longer-term we are aiming to become a net zero carbon organisation by 2050.

However, in a world as interconnected as our own, cross-collaboration is crucial to powering progress. As sustainability initiatives continue to move at pace, so Logicalis will push forward with urgency, shaping not only our own efforts but supporting everyone in our orbit to make a positive impact on the planet.

Bob Bailkoski, CEO



Our mission

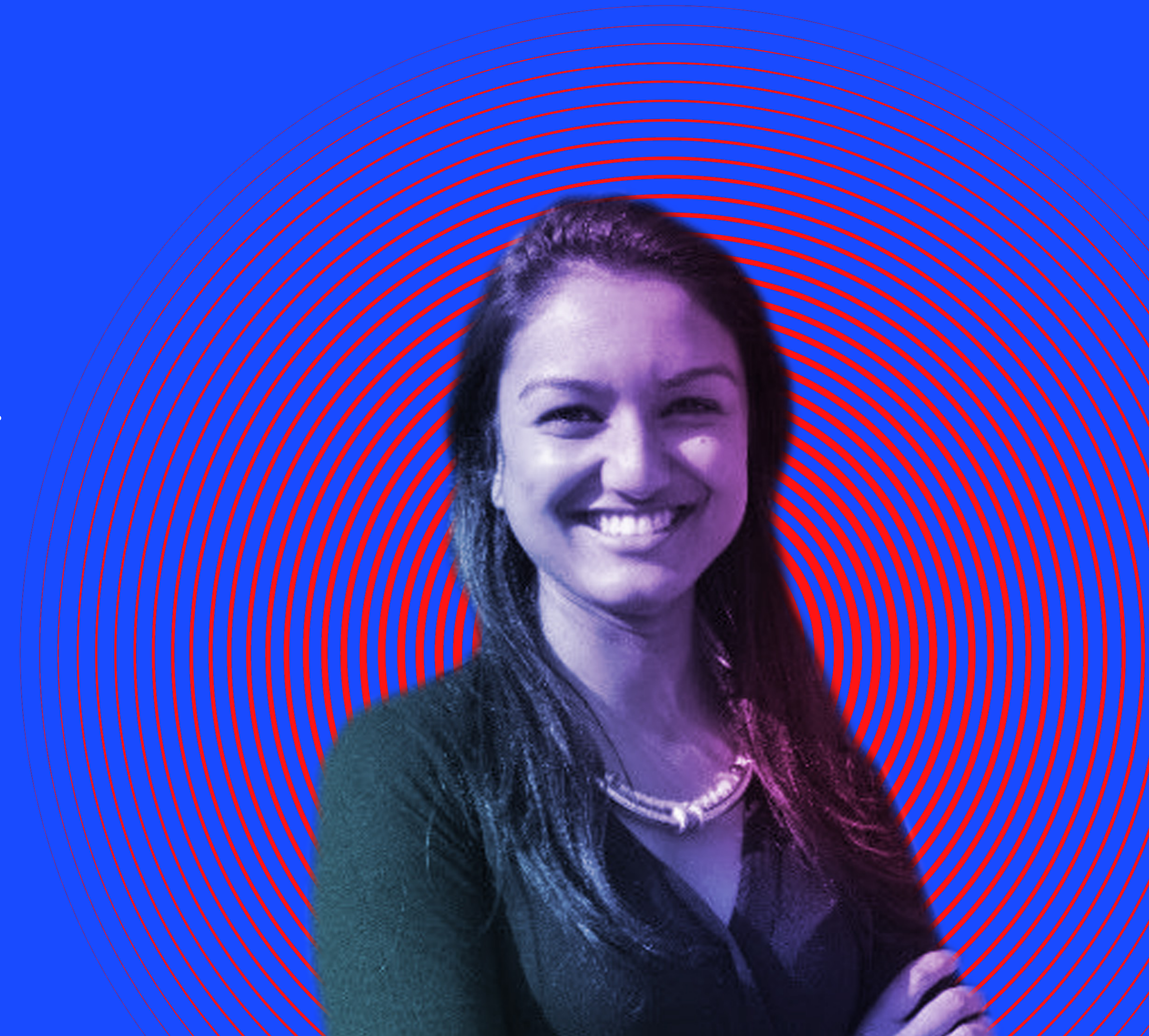
At Logicalis, we want to make the world a better place, and our role as a global technology service provider provides both an opportunity and a responsibility to take the lead in contributing solutions for a sustainable future.

We strive to improve our environmental performance and contribute to a cleaner, healthier planet and are working hard to position our organisation as a leading responsible business.

“ ”

With the right strategy and a proactive mindset, being a responsible business has the power to benefit everyone and deliver impactful, yet sustainable, value for all involved.

Charissa Jaganath, Head of Responsible Business



The sustainability landscape

Customer expectations have pivoted towards profound concern for the environment. In fact, 85% of global consumers have shifted their behaviour towards more environmentally conscious practices. In turn, business leaders are being pushed to evaluate their impact on the planet in a more meaningful way. Sustainability has become a boardroom issue, and with attention on action, leaders must become more transparent about their carbon emissions and the steps they are taking to improve their footprint.

90% of CIOs in our 2024 global CIO survey told us they assess the sustainability credentials of new suppliers before working with them.

Achieving sustainability objectives is rarely a siloed feat. As well as ensuring green objectives are integrated across their organisations, CIOs are rigorous in ensuring that anything they introduce into the business also fits with its sustainability initiatives. In our tenth annual CIO Report, which surveyed over 1,000 CIOs globally, almost all (92%) CIOs are investing in sustainability initiatives or technologies this year.

And an overwhelming 90% said they assess the sustainability credentials of new suppliers before working with them.

With 84% of employees being more likely to work for companies that prioritise environmental issues, mindfully managing and limiting the impact of business activities is imperative to overcoming the ongoing talent shortages.

84% of employees are more likely to work for companies that prioritise environmental issues.

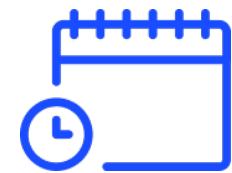
In light of the IPCC's sixth iteration of its AR6 synthesis report, it is clear that to limit the effects of human-induced climate change, more must be done.

As business leaders, we are responsible to our employees, customers, and the world we live in to go beyond everyday efforts to hold ourselves accountable for our carbon emission output. A liveable, sustainable future is still within our grasp, but only if we make the necessary efforts now. There is no time to waste.



Our sustainability pledges

We have set a clear sustainability agenda and are committed to transparency in how we are moving towards it through our company's actions and messaging.



We will set a clear sustainability agenda and be transparent about how we are moving towards it through our company's actions and messaging.



We have set a science-based carbon reduction goal that will get us to net zero, which has been validated by SBTi.



We will transparently report on our [scope one](#), [scope two](#) and [scope three](#) emissions as a global organisation.



We will help our customers identify ways to incorporate environmental sustainability practices into their business.



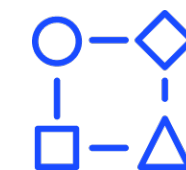
We will partner and collaborate with others within our orbit (including customers, partners and competitors) to promote and support better sustainability practices.



We will encourage low-carbon alternatives for commuting through our new travel policy.



We will work towards sustainable workplaces that make Logicalis a great place to work and support our employee actions that reduce their individual and our company's carbon footprint.



We will continue to champion local in-country sustainability projects through our annual sustainability challenge.



We will provide our managed services customers with an environmental impact score to help them understand their IT emissions, alongside recommendations on how to improve.



To provide objective evidence of the above commitments being met.

Our reporting and commitments



SBTi

In April 2024 we announced a significant milestone that our net-zero science-based targets had been validated and approved by global body, Science Based Targets initiative (SBTi). The recognition comes after we committed to the SBTi Corporate Net Zero Standard in early 2023, the world's first framework for corporate net zero target setting in line with climate science

Through this commitment, Logicalis joins the world's largest group of companies actively driving the reduction in global emissions and further demonstrates our commitment to being carbon neutral by 2025

[Find out more](#)



Carbon Disclosure Project (CDP)

Following many years of work with the CDP, through our parent company Datatec we have deepened the scope of our reporting to better understand our current greenhouse emissions baseline.

We now have a view of our total carbon emissions as a global organisation, across scope one, two and three emissions.

[Find out more](#)



Engaging EcoVadis

We've engaged with global rating organisation, EcoVadis to give us a holistic understanding of our ESG performance across areas such as labour and human rights, ethics, and sustainable procurement.

This rating enables us to demonstrate how sustainable and responsible we are as a global organisation.

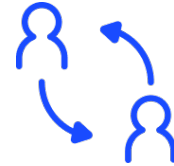
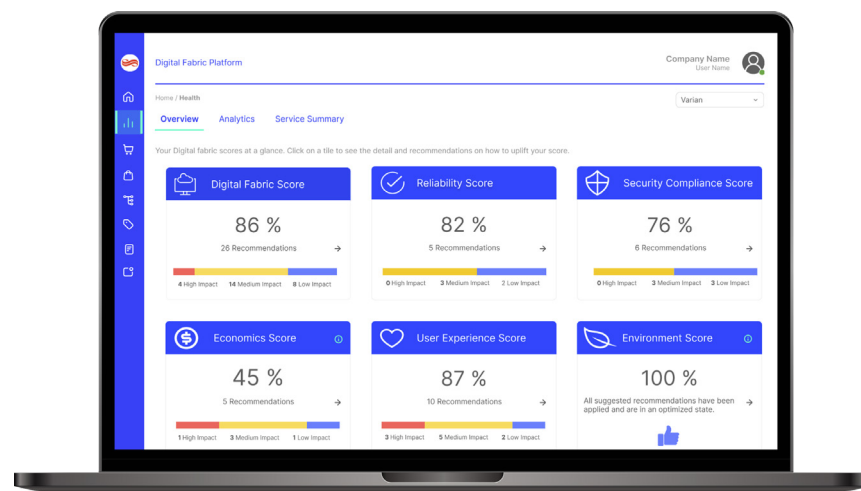
[Find out more](#)

Highlights



Supporting customer sustainability with Digital Fabric Platform

Logicalis' Managed Digital Fabric Platform helps CIOs tackle the environmental impact of digital services. It provides real-time monitoring of power and capacity utilisation, offering insights into energy density and recommendations to reduce carbon emissions. This scalable, managed service supports customers in achieving their ESG goals by giving a comprehensive view of their digital ecosystem's performance.



Our strategic partnership specialisations

Cisco Powered

We're proud to be part of Cisco's global initiative to responsibly repurpose and recycle end-of-use products. We currently hold the Cisco environmental sustainability specialisation in all available 15 countries across the world.

And in March 2024 we become the first partner globally to achieve Cisco's Sustainable Campus Access Add-On specialisation, recognising our expanding capabilities in sustainability managed services. We're passionate to be playing our part in driving the circular economy.

[Learn more about our Cisco partnership](#)



Responsible Business Report

2024 sees the launch of our inaugural Logicalis International Responsible Business Report.

The report highlights the significant progress we have made in our initiatives to support the well-being of everyone working at Logicalis, our local communities, and our planet.

Our short-term targets and policies



e-Waste

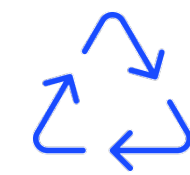
Our e-waste policy and regional plans are a step toward our commitment to divert a minimum of 50% of the waste generated by our operations from landfill over the next three years. We are also developing a general waste plan and policy, due to be implemented from 2025



Global travel

Partnering with climate group [RouteZero](#) we've piloted a new sustainable travel platform, geared to help us make smarter travel choices and reduce our overall Scope 3 emissions. The pilot led to a 42% reduction in travel emissions, despite 23% more travel taking place.

*The figures represent a pilot group of 50 employees



Renewable energy

Our commitment is to continue to have our operations switch to renewable energy each year, with all of Logicalis operating off renewable energy by 2030.



Environmental policy

We recently launched our Environmental Policy, establishing a clear and comprehensive framework for Logicalis' commitment to environmental sustainability.



Sustainable procurement policy and questionnaire

Integrating sustainable practices into all our operations, products and services, we now have a framework and associated questionnaire that allows us to fulfil demand for products and services that minimises environmental impact.

Our short-term targets and policies

Our SBTi carbon reduction targets

Overall Net-Zero Target

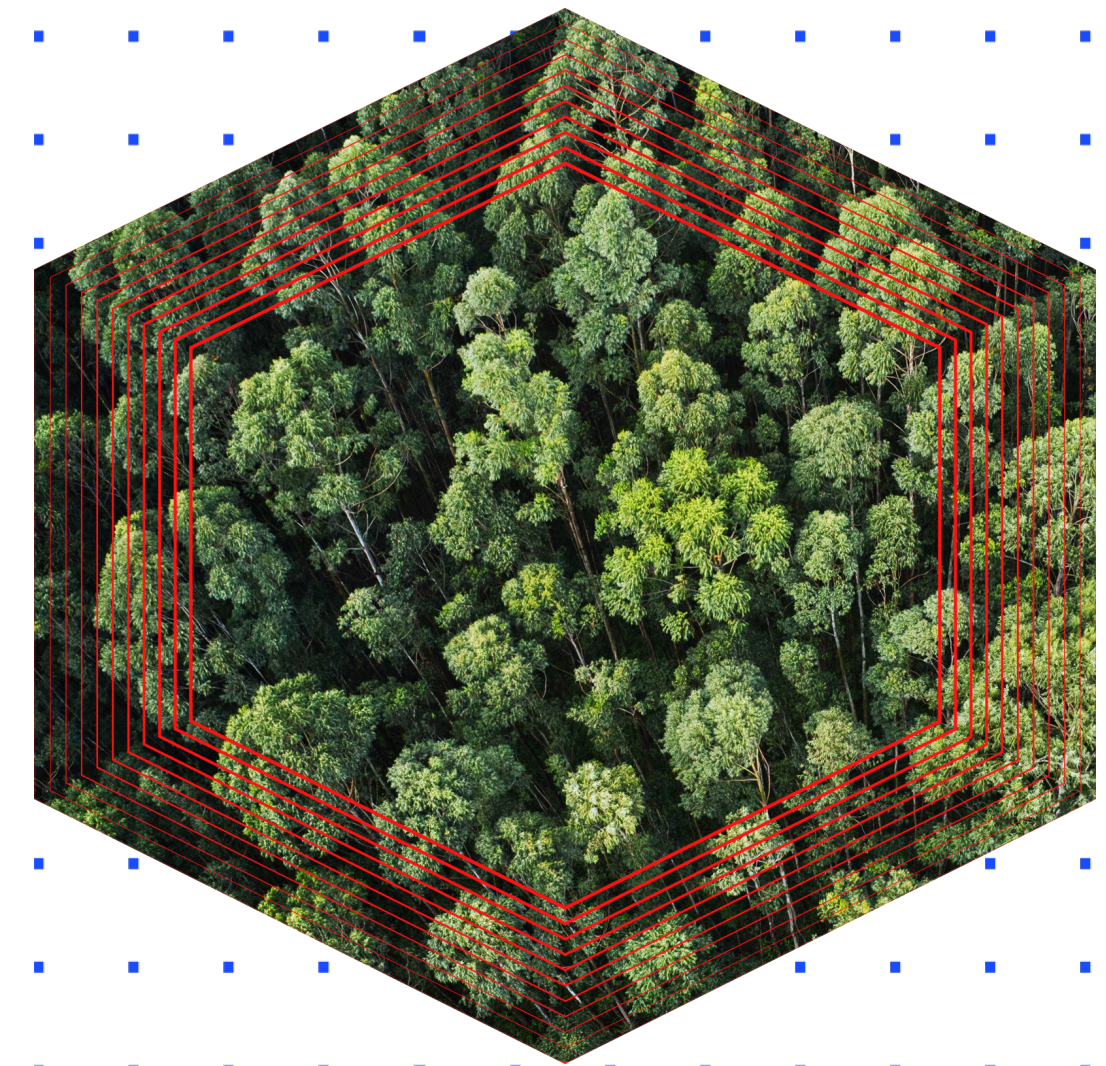
Logicalis Group Limited commits to reach net-zero greenhouse gas emissions across the value chain by FY50.

Near-Term Targets

Logicalis Group Limited commits to reduce absolute scope 1 and 2 GHG emissions 50% by FY30 from a FY22 base year. Logicalis Group Limited also commits that 85% of suppliers by spend covering purchased goods and services will have science-based targets by FY28.

Long-Term Targets

Logicalis Group Limited commits to reduce absolute scope 1 and 2 GHG emissions 90% by FY50 from a FY22 base year. Logicalis Group Limited also commits to reduce absolute scope 3 GHG emissions 90% within the same timeframe.



Our performance

Emissions footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced before the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year: 2022

Additional details relating to the baseline emissions calculations.

2022 is the initial baseline for Scope 1, 2, and 3 carbon emissions for Logicalis.

The carbon emissions data presented in the tables has not been audited and should not be considered as an assurance of the accuracy and completeness of such information.

FY22 and FY23 emissions data has been restated to reflect a more comprehensive and accurate representation of our carbon footprint. This revision incorporates emissions from previously excluded properties and benefits from improved data quality.

Scope 3 emissions data reported includes only:

- Category 1 - Purchased Goods and Services
- Category 3 - Fuel and Energy-related Activities
- Category 6 - Business Travel
- Category 11 - Use of Sold Products

FY22-FY24 emissions

Scopes	Category	FY24 (tCO2e)		FY23 (tCO2e)		FY22 (tCO2e)	
		Logicalis International	Logiclais LATAM	Logicalis International	Logiclais LATAM	Logicalis International	Logiclais LATAM
Scope 1	Mobile Combustion	820	275	927	466	1114	0
	Product Use: Refrigerant Gases	14	44	0	0	37	0
	Stationary Combustion	20	2	231	2	15	26
	Total Scope 1 emissions	854	321	1158	468	1166	26
Scope 2	Heat and Steam	31	0	0	0	10	0
	Purchased Electricity	3143	378	2903	440	2771	254
	Total Scope 2 (market-based)	2582	378	2893	440	3105	254
	Total Scope 2 (location-based)	3174	378	2903	440	2781	254
Scope 3	118416	55391	118891	48607	463	83	
Scope 1,2 & 3 (market-based)	121852	56090	122942	49515	4734	363	
Scope 1,2 & 3 (location-based)	122444	56090	122952	49515	4410	363	

Our performance

Emissions by region

Region	FY24			FY23			FY22		
	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)
Africa	125	256	256	13	322	322	3	112	112
APAC	149	1928	1463	220	1318	1318	25	1002	1002
Europe	508	267	170	848	324	315	859	332	429
North America	62	248	248	58	277	277	183	443	443
UK	10	474	445	18	662	661	96	893	1120
Logicals International Total	854	3174	2582	1158	2903	2893	1166	2781	3105

Region	FY24			FY23			FY22		
	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)
Logicals LATAM Total	321	378	378	468	440	440	26	254	254

Our performance

Emissions by country for Logicalis International

Country	FY24			FY23			FY22		
	Scope 1 (tCO ₂ e)	Scope 2 Location-based (tCO ₂ e)	Scope 2 Market Based (tCO ₂ e)	Scope 1 (tCO ₂ e)	Scope 2 Location-based (tCO ₂ e)	Scope 2 Market Based (tCO ₂ e)	Scope 1 (tCO ₂ e)	Scope 2 Location-based (tCO ₂ e)	Scope 2 Market Based (tCO ₂ e)
Australia	3	830	365	209	315	315	1	280	280
Channel Islands	10	429	429	18	631	631	95	536	536
China	130	76	76	0	66	66	0	41	41
Germany	242	121	44	567	117	180	559	120	164
Hong Kong		43	43	0	47	47	0	67	67
Indonesia	13	239	239	8	222	222	7	180	180
Ireland	19	31	47	20	37	58	19	41	49
Malaysia		136	136	149	126	126	0	44	44
Portugal	237	31	80	242	33	6	239	44	40
Singapore		181	181	1	180	180	12	172	172
South Africa	125	256	256	13	322	322	3	112	112
Spain	10	85	0	19	137	72	42	126	175
Taiwan	3	402	402	3	362	362	4	217	217
UK		45	15	0	31	30	1	357	584
USA	62	248	248	58	277	277	183	443	443
Vietnam		21	21	0	2	2	0	0	0
Logicalis International Total	854	3174	2582	1158	2903	2893	1166	2781	3105

Our performance

Emissions by country for Logicalis LATAM

Country	FY24			FY23			FY22		
	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)	Scope 1 (tCO2e)	Scope 2 Location-based (tCO2e)	Scope 2 Market Based (tCO2e)
Argentina		54	54	16	87	87	0	0	0
Bolivia		8	8	0	7	7	0	0	0
Brazil	45	98	98	2	80	80	2	70	70
Chile	269	161	161	446	212	212	24	161	161
Colombia		7	7	0	9	9	0	7	7
Dominican Republic							0	0	0
Ecuador		5	5	0	4	4	0	0	0
Mexico		12	12	0	13	13	0	16	16
Paraguay	6	0	0	5	0	0	0	0	0
Peru		28	28	0	24	24	0	0	0
Puerto Rico		1	1	0	1	1	0	0	0
Uruguay		4	4	0	4	4	0	0	0
Logicalis LATAM Total	321	378	378	468	440	440	26	254	254

Our scope 1 and 2 initiatives

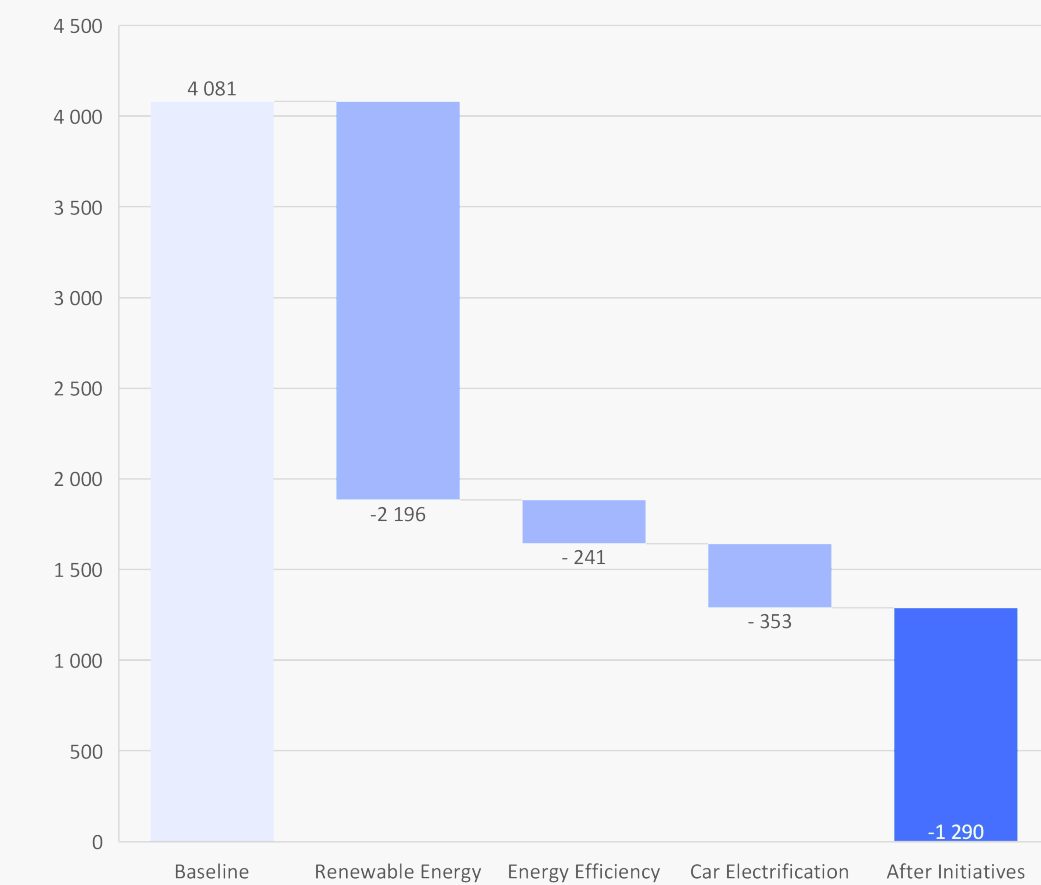
We have a range of initiatives to target our scope 1 and 2 emissions starting from this year including:

- Emission reduction target of 2% for all Europe and Latin America operations
- Emission reduction target of 5% for South Africa, North America, Australian and Asia operations
- A target to continue our switch to renewable energy with all operations achieving the switch by 2030.
 - » 2024: Spain, UK
 - » 2025: Portugal, Ireland, Germany, Channel Islands
 - » 2027: Singapore
 - » 2028: USA, Indonesia, Malaysia, Australia
 - » 2029: Brazil
 - » 2030: Chile
- For operations with mobile fleets (European operations) we have made a commitment to switch to electric or biodiesel fuel at a rate of 6% per year.
- Progress our waste management journey by extending the scope of our management plans and policy from e-waste to general waste.
- Responsible business training rolled out for all employees in 2024.

Scope 1 and 2 initiatives

Project	Implementation year	Completion year	Proposed CO2 savings
Energy Efficiency	2023	Continuous	74
Renewable Energy (including PPAs)	2023	Varied Per country	2419
Fleet electrification	2023	Continuous in EU and UK only	206

Scope 1 and 2 emission reduction initiatives



Our scope 3 initiatives

We are committed to ensuring that 80% of our suppliers spend and the use of sold products, will have science-based targets by 2026. We are creating industry alliances and supporting research and development where possible.



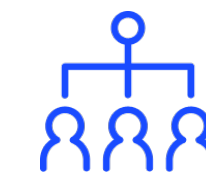
Engaging with our top 10 suppliers to ensure they have science-based targets in place by 2025 to start.



Accurately measure scope 3 emissions specifically from purchased goods, services and product use.



Developed procurement policies that will assist in selecting low emission alternative suppliers.



Engaging with suppliers to help them develop their own science-based targets.



Creating industry alliances and supporting research and development where possible.

Responsible business governance

Logicalis' responsible business governance and communication framework was developed with consideration to the World Economic Forum guidelines, which recommends metrics that are aligned to the Sustainable Development Goals (SDGs) and principal Environmental, Social and Corporate Governance (ESG) domains of Governance, Planet, People and Prosperity. We are a signatory to the Task Force on Climate-Related Financial Disclosures (TCFD), support the 10 principles of the UN Global Compact (UNGC) and UN Sustainable Development Goals and have committed to the Science Based Targets initiative (SBTi) Corporate Net Zero Standard.



United Nations
Global Compact

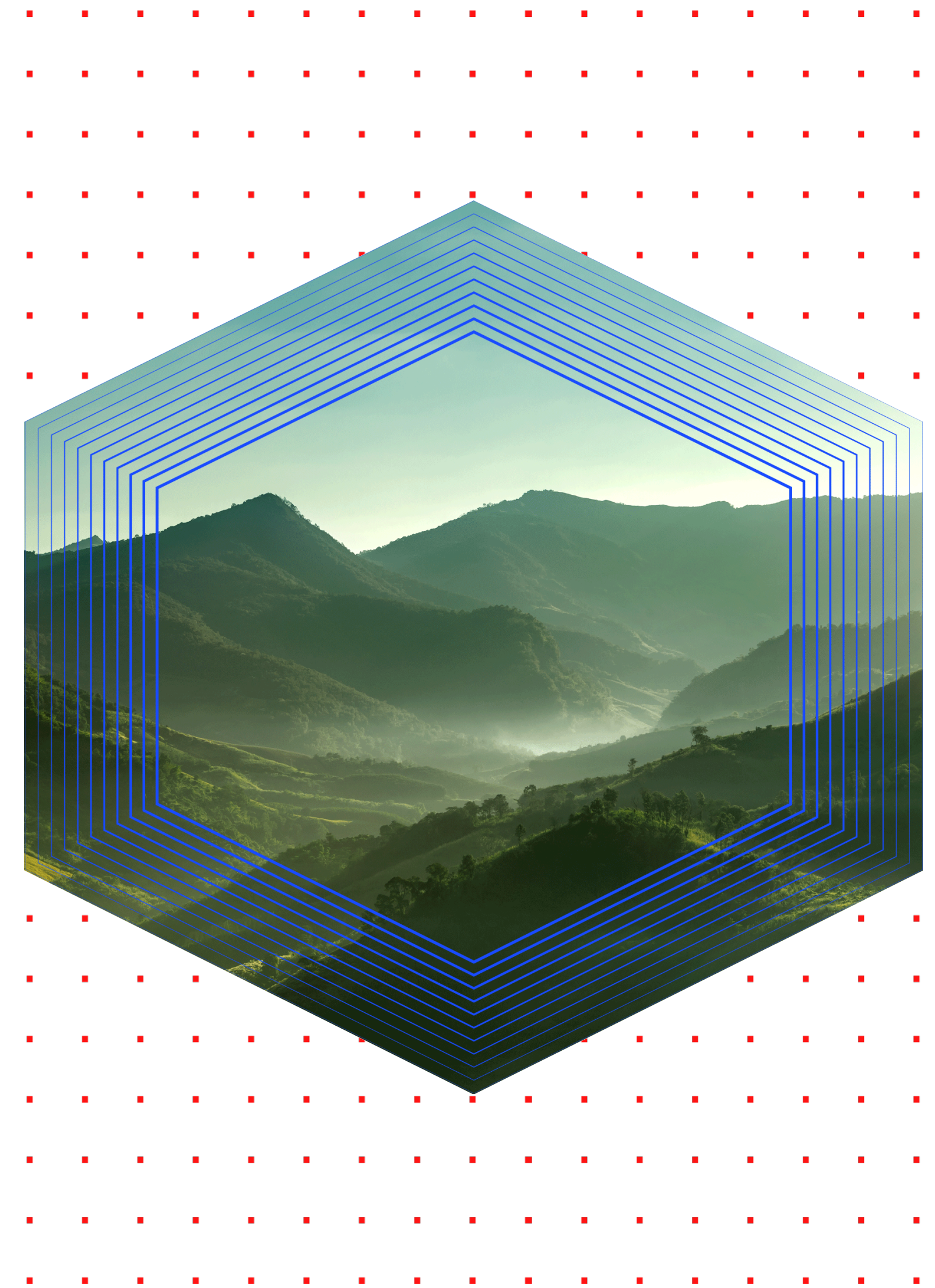


TASK FORCE ON
CLIMATE-RELATED
FINANCIAL
DISCLOSURES



SCIENCE
BASED
TARGETS

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION



Further information

To find out more about how we are operating our business in an environmentally sustainable way and working across the industry and with our customers and partners take a look at some of our resources.

In the news:

- [Logicalis 2024 CIO Report: Sustainability a top focus for tech investment](#)
- [Logicalis net-zero emissions targets approved by Science Based Targets initiative \(SBTi\)](#)
- [Logicalis awarded Global Sustainability Partner of the Year at Cisco Partner Summit 2023](#)

Blogs:

- [Tech polluting as much as airlines. Why crystal-clear ambition is needed](#)
- [Logicalis 2024 CIO Report: Sustainability a top focus for tech investment](#)
- [How can C-level leaders unlock enterprise value through Sustainability?](#)
- [How Technology is Changing Environmental Sustainability](#)
- [Ethical Implications of Lacking Sustainable Business Practices](#)

Webinars & Videos:

- [The Hidden Cost of Business Travel](#)
- [Navigating net-zero. Making commitments count with SBTi](#)
- [Your Corporate Sustainability Blueprint – LinkedIn Live](#)
- [Our responsible business agenda](#)

Glossary

The terms and acronyms that surround the climate crisis can be confusing and often misunderstood. To help demystify this area we have included a glossary of commonly found terms.

1

1.5 degrees

The target set by the 2015 Paris Agreement as the global average temperature compared with pre-industrial history. Scientists generally agree that global temperatures must be kept well below 2 degrees – ideally 1.5 degrees, to avoid the worst impacts of climate change

A

Adaptive capacity

The ability of systems, institutions, humans and other organisms to adjust to potential damage, to take advantage of opportunities, or to respond to consequences.

B

Biodiversity

The biological diversity of flora and fauna species on Earth, a complex web of life that underpins the natural life processes on the planet. Human-caused environmental damage reduces biodiversity, and creating a healthy, sustainable society requires increasing biodiversity.

C

Carbon footprint

A measure of the amount of carbon dioxide and methane produced by individuals, organisations, products or practices.

Carbon net-zero

The result of lowering greenhouse gas (GHG) emissions as close as possible to zero and balancing remaining emissions with removals.

Glossary

Carbon neutral

The ideal balance between carbon dioxide emissions produced by human activity and carbon absorption by the atmosphere; the calculation should come to zero.

Carbon offset

An activity of purchase that is intended to compensate for the carbon emissions produced by individuals and organisations. Carbon storage through tree planting or land restoration is a common example.

CDP

Originally known as the Carbon Disclosure Project, it is a global non-profit that runs the world's environmental disclosure system for investors, companies, cities and governments to assess their impact and take urgent action to build a truly sustainable economy. Over the past 20 years they have created a system that has resulted in unparalleled engagement on environmental issues worldwide.

Climate change

The altering of the planet's climate due to an increase in greenhouse gas (GHG) emissions from human activity. Effects include rising temperatures, increases in extreme weather such as heatwaves, floods, droughts and storms, resulting in reduced water and food security, and social stability.

Climate mitigation

The process of decreasing the flow of heat-trapped pollution. For example, reducing fossil fuel burning by using renewable energy sources may help.

Climate resilience

The ability to support a community, company or the natural environment before, during and after a climate event in a timely, efficient manner. Climate resilience differs from climate adaptation, but the two are often used synonymously.

Conscious capitalism

Conscious capitalism is a socially responsible framework for capitalism in the corporate and political spheres. It emphasises creating human value alongside profit value.

Corporate social responsibility

For profit companies use the CSR business model to gauge social and environmental benefits alongside organisational goals such as profitability.

D

Digital carbon footprint

The digital carbon footprint is the amount of greenhouse gas emissions digital devices, tools and platforms produce. All tech, from cloud computing to mobile phones and internet usage, produces a digital carbon footprint.

Glossary

Disclosure

The process in which a company submits requested information relating to the impact their business activities have on environmental areas such as climate change, deforestation and water security. Capital markets and purchasing organisations use data submitted through the disclosure process to make informed decisions.

E

EcoVadis

A global rating organisation who provide organisations with a holistic understanding of our ESG performance across areas such as labour and human rights, ethics, and sustainable procurement.

Environmental reporting

The disclosure of a company, city, state or region's impact on the environment. See also: Disclosure.

Electronic waste (e-waste)

Electronics at or nearing the end of their useful life. Green tech and sustainability approaches seek to extend the useful life of devices and use circular economy principles to keep the amount of e-waste to an absolute minimum. The priority is to first reduce waste, then refurbish devices and only then move towards recycling.

Energy efficiency

The same task or result achieved with less energy. For example, heating, cooling and operating appliances and electronics that are less energy-intensive in smart buildings.

ESG (Environmental, Social and Governance)

Sustainable and ethical interests that can be central to an organisation's financial and corporate interests.

G

Global warming

The increasing of the Earth's average temperature due to greenhouse gas (GHG) emissions from human activity. See also: Climate change.

Green computing

The sustainable approach to using computing devices and equipment. Some methods include reducing resources use, responsible disposal of e-waste and deploying energy-efficient IT equipment.

Green IT

The practice of designing, manufacturing, operating and disposing of IT products and devices to minimise the negative effects of IT operations on the environment.

Glossary

Green software

Refers to applications that are designed, developed and implemented in ways that are meant to minimise energy consumption and environmental effects.

Greenhouse gas (GHG)

Greenhouse gases, such as carbon dioxide and methane, which trap and hold heat in the atmosphere and contribute to climate change. Much of human activity emits greenhouse gases, such as burning fossil fuels for energy and transport, farming land for food production and deforestation.

Greenhouse Gas Protocol

A globally recognised set of reporting and accounting frameworks for managing greenhouse gas emissions from private and public sector operations, value chains and mitigation actions.

Greenwashing

The practice of falsely promoting an organisation's environmental efforts, or spending more resources to promote the organisation as green, than are spent to actually engage in environmentally sound practices.

P

Paris agreement

A legally binding international treaty on climate change, adopted at COP21 in Paris in 2015. Its goal is to limit global warming to well below 2, preferable 1.5 degrees Celsius, compared to pre-industrial levels

R

Responsible innovation

Prioritising ethics and social responsibility in the research, design and production of new technologies or evolutions of existing technology. Responsible innovation posits ethics as a design problem.

S

Science Based Targets initiative (SBTi)

A global body enabling businesses to set ambitious emissions reductions targets in line with the latest climate science. The SBTi's goal is to accelerate companies across the world to support the global economy to halve emissions before 2030 and achieve

Glossary

net-zero before 2050. The SBTi defines and promotes best practice in science-based target setting, offers resources and guidance to reduce barriers to adoption, and independently assesses and approves companies' targets.

Science-based target

A clearly defined target with pathway for companies and financial institutions to reduce greenhouse gas emissions in line with what the latest climate science deems necessary to meet the goals of the Paris Agreement.

Scope 1, 2 and 3 emissions

Developed by the Greenhouse Gas Protocol, scopes give organisations a way to categorise emissions.

Scope 1 emissions

Refers to direct greenhouse gas (GHG) emissions that occur from sources that are controlled or owned by an organisation. This includes everything from running machinery, manufacturing products, driving vehicles, heating buildings and providing power to devices generate emissions.

Scope 2 emissions

Refers to indirect GHG emissions associated with any purchases of energy and usage.

Scope 3 emissions

Refers to the indirect emissions generated by an organisation's customer and supplier activities.

Sustainability

Maintaining a balance of resources extracted and resources restored. The 1987 United Nations Brundtland Commission defines it as "meeting the needs of the present without compromising the ability of future generations to meet their own needs."

T

Task Force on Climate-Related Financial Disclosures (TCFD)

The TCFD have developed a framework to help public companies and other organisations more effectively disclose climate-related risks and opportunities through their existing reporting processes. Their recommendations encourage clear reporting on how climate change financially impacts companies across four pillars; governance, strategy, risk management, and metrics and targets. A global body

Z

Zero waste

The concept of managing products, packaging and materials responsibly to minimise environmental harm.



 **LOGICALIS**
Architects of Change

We are Architects of Change. We help organisations succeed in a digital-first world.

At Logicalis, we harness our collective technology expertise to help our clients build a blueprint for success, so they can deliver sustainable outcomes that matter.

www.logicalis.com/our-responsible-business